

# THE CHARTER MARK FOR SEMI INDEPENDENT HOMES

## THE PLACE

<b>Standard Required</b>
The home is decorated and maintained to a high standard, it feels warm and welcoming. (decoration/furnishings) any damages are repaired quickly
I can walk to the local shops and local services
I have good links to public transport
I have a say in how my bedroom is decorated and I can contribute to the general appearance of the home.
I was given a Welcome Pack which includes new bedding, towels, and basic toiletries.
I feel safe in the home
There is access to a communal space where I can spend time together with other people and staff in the home.
I have access to a house computer/laptop for my studying
I have access to free wifi
I have access to Netflix, TV package
My friends and family can visit in the communal space. There are Clear Rules on visitors and overnight stays.
I have access to an outdoor space and I am encouraged and supported to spend time outdoors
I can have time out in my room and my privacy is respected.
The use of CCTV has been discussed with me and is only used to monitor entrance/ exits to the home. (or in exceptional circumstances to safeguard an individual) YP to be discussed and agreed with YP and SW)
I have a key to the front door and my room
I have access to a fully equipped kitchen at all times and lockable storage.
There is a place to wash and dry my clothes. I have access to an iron, ironing board and outdoor drying space
I am supported to eat a healthy diet, I am given choices on the food I eat, I have access to basic food essentials in the kitchen at all times.
<b>I understand the rules of the home, they are clear and fair.</b> They are regularly reviewed so everyone knows what the expectations are. They are clear and realistic. They also are flexible and can be changed to meet the needs of the current group.

**THE PEOPLE**

- I feel like the staff care about me.
- I get to spend time with staff and they are there when I need them
- I know when staff will be out of the home and I can get hold of staff when if I need them.
- I have built trusting relationships with staff and know I can go to them if I need any support.
- The staff have a variety of skills and abilities so they are able to support me
- The staff are empathetic and have a good understanding of my past experiences
- The staff are responsive to me if I am having a difficult time, they can see when I am upset/overwhelmed and will actively offer support.
- Staff are proactive and can manage situations and make decisions with me without always relying on the support of SW/PA
- Staff work well together with other people who support me, they will advocate for me if I need them to
- Staff are enthusiastic and motivated, the staff stick around so I don't keep having to get used to new workers all the time
- Staff are positive and creative, they can think outside the box and will go the extra mile to support me
- I believe the staff are positive role models and act like a good parent to me
- The staff appear resilient and confident, I can trust them to support me
- I am involved in the recruitment of new staff with other young people in the home.  
I can help to interview new staff , together we are able to have the deciding vote and feel fully involved in the whole process

**ME**

**Staff understand that I am learning to become independent and that I still have things to learn. I am working towards being Independent by the time I leave.**

**I am supported to learn about my own emotional wellbeing and ways to become more resilient**

**I am supported to learn about healthy friendships/relationships.**

**I am supported and encouraged to see my family and friends, staff understand that I may need help in maintaining and understanding these relationships**

**I am supported to create good support networks around me**

**I know and understand my individual support plan. I have been fully involved in the writing of it and it is the right plan for me**

**I am supported to learn independence and skills for life which are individual to me and the areas I need support in**

**I am supported to be healthy and make good choices**

**I am encouraged to be ambitious**

**I am supported to make plans for my future**

**I am encouraged and supported to try new things and get involved in my local community.**

**The level of support is individual to what I need, it is recognised that I may need more support when I first move in.**

**My successes and special occasions are celebrated**

**There are fun activities to do and I am given choices about what we do.**

**I am supported to access any support services that may help me.**

**I am supported to move on and helped to settle in my new home.  
Staff will keep in touch and check in on me to see how I am doing**